



Fees

(as of July 2024)

*** Please note fees & rebates are subject to change ***

Rainbow Care Clinic follows a slow medicine approach where time is taken to get to know and understand you in order to collaboratively develop a personalised care plan that reflects your individual health care goals. As such, initial appointments with Rainbow Care Clinic are typically 45 - 60 mins. Ongoing care appointments are usually 15-30 mins. Rainbow Care Clinic is a private billing clinic and fees apply to appointments. Bulk billing is not available. Payment is due at the time of your appointment. Rainbow Care Clinic out of pocket fees contribute to your [Extended Medicare Safety Net](#).

Medicare rebates apply to your consultation if you are a Medicare card holder and the consultation is eligible for a rebate. All face to face consultations are eligible for Medicare rebates. Telehealth appointments are eligible for Medicare rebates if you have seen Dr Holly face to face in the last 12 months OR the consultation is related to sexual health. Gender-affirming hormonal care consultations are considered sexual health consultations and thus eligible for rebates.

Medicare rebates do not apply for consultations with carers, partners or parents when you are not present. Medicare rebates do not apply for insurance, legal or non medical paperwork.

Rainbow Care Clinic is happy to see non-Medicare eligible patients. You will be provided with an invoice that you can claim with your health insurance if you have it. Full payment is required at the time of consultation.

Appointments can be cancelled up to 24 hrs prior to your appointment by replying to your confirmation email or text. Cancellations within 24 hrs will incur at 50% cancellation fee. No-shows will be charged the full consultation fee. If you are unwell or are isolating at the time of your face to face appointment, please reply urgently to your confirmation email or text to advise Dr Holly to change to a telehealth appointment.



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Consultation fees

First appointments with Rainbow Care Clinic are 45 mins for telehealth and 60 mins for face to face. The reason for the difference is in Nov 23 Medicare introduced a 1hr rebate for face to face consultations but not for telehealth. To limit costs for patients, 60 min consultations are limited to face to face consultations. Ongoing appointments are typically 15-30 mins depending on your needs.

<i>Consult Type</i>	<i>Time</i>	<i>Fee</i>	<i>MBS codes - Face to face</i>	<i>MBS codes - Telehealth</i>	<i>Rebates</i>	<i>Gap</i>
Extended consultation (face to face only)	60 mins	\$405	123	N/A	\$197.90	\$207.10
Long consultation	45 mins	\$330	44	92724	\$122.15	\$207.85
Standard consultation	30 mins	\$175	36	92721	\$82.90	\$92.10
Short consultation	15 mins	\$95	23	92718	\$42.85	\$52.15

Other fees

<i>Service</i>	<i>Fee</i>	<i>Description</i>
Hormone implants	\$200	Medicare rebate (14203) = \$49.55 Consultation fees may also apply. Cost covers the procedure, procedural equipment, dressings, sutures and inserting device. It does not cover the cost of the implants which is paid to the pharmacy you order the implants from.
Medical certificates	\$20	Medical certificates for attending your appointment can be provided at no cost during your appointment. Requests for medical certificates after your appointment has concluded & you have left are subject to fees. No medicare rebates apply.
Script fees	\$55	Fees apply for script requests outside of consultations. Script requests will only be completed for medications Dr Holly has initiated or started. You need to see your regular GP for other scripts. Fees apply for re-issuing of lost scripts. Dr Holly reserves the right to refuse a script request if a consultation is required for safe prescribing. No medicare rebates apply.
Referral fees	\$55	Referral fees apply for referral requests outside of consultations. Referral request will only be completed for repeat referrals. Please note that a psychologist requires a mental health care plan, not a referral letter, and these should be completed in a consultation with your regular GP.
Report fees	\$330/ hr + GST	Dr Holly can provide reports for a fee charged at an hourly rate. Medicare rebates may apply if you are present for report writing (e.g. NDIS application reports). Please contact Dr Holly to provide a quote for any reports. Fees are due upfront.